

National Consortium on Health Science and Technology Education National Health Science Career Cluster Model

Therapeutic Services Pathway Standards & Accountability Criteria

These standards apply to occupations or functions primarily involved in changing the health status of the patient and other clients over time. The standards specify the knowledge and skills needed by professionals in the therapeutic services pathway.

Therapeutic Services Pathway Standard 1: Client Interaction

Therapeutic services professionals will be able to explain planned procedures and goals to patients and other clients. They will use various strategies to respond to questions and concerns of patients and other clients.

Accountability Criteria

1.1 Oral Communication

- 1.11 Evaluate patient or other client's ability to understand information given.
- 1.12 Demonstrate empathy for patients and other clients.
- 1.13 Choose jargon-free language appropriate to the situation.
- 1.14 Adjust communication to the needs of the patient or other clients.

Therapeutic Services Pathway Standard 2: Intra Team Communication

Therapeutic services professionals will be able to communicate patient and other client information within a team.

Accountability Criteria

2.1 Team Interactions

- 2.11 Distinguish appropriate role and responsibilities of each team member.
- 2.12 Respect and value the expertise and contributions of all team members.
- 2.13 Evaluate relevancy of information to be conveyed
- 2.14 Formulate and report information in a way that is clear and concise.

Therapeutic Services Pathway Standard 3: Information Collection

Therapeutic services professionals will understand the facility protocol and regulatory guidelines for collecting patient and other client information. They will participate in identifying and responding to patient and other client health care needs, strengths, problems and report results.

Accountability Criteria

3.1 Information collection

- 3.11 Select appropriate tools for information to be collected.
- 3.12 Collect and format information using facility protocols and regulatory guidelines.

Therapeutic Services Pathway Standard 4: Treatment Planning and Implementation

Therapeutic services professionals will understand the general purpose and components of the treatment plan. They will collaborate in planning procedures according to facility protocol and regulatory guidelines. They will understand how these procedures support the goals and objectives of the treatment plan of the patient or other client and implement the procedures within their scope of practice.

Accountability Criteria

4.1 Planning

- 4.11 Design the treatment plan incorporating patient or other client input.
- 4.12 Create a treatment plan using a problem-solving model and evaluate for intervention opportunities.
- 4.12 Select appropriate resources to implement treatment plan.

4.2 Implementation

- 4.21 Evaluate priorities in order to organize work.
- 4.22 Use equipment and instruments according to the manufacturer's guidelines and accepted safety practice.
- 4.23 Document actions according to facility protocol and regulatory guidelines.

Therapeutic Services Pathway Standard 5: Monitoring Client Status

Therapeutic services professionals will understand the process for monitoring patient and other client health status. They will assess health status and report the results to a treatment team.

Accountability Criteria

5.1 Procedures for Monitoring

- 5.11 Evaluate patient and client response to administered treatments and procedures.
- 5.12 Analyze and report patient and other client response.
- 5.13 Assess need for follow up and alternative care.

Therapeutic Services Pathway Standard 6: Patient and other Client Status Evaluation

Therapeutic services professionals will evaluate patient and other client needs, strengths and problems in order to determine if treatment goals are being reached.

Accountability Criteria

6.1 Evaluation

- 6.11 Choose appropriate evaluation tools to assess patient and other client response to treatment plan.
- 6.12 Analyze information gathered.
- 6.13 Revise or create modifications to treatment plan based on information gathered.